

# Sharyland

## WATER SUPPLY CORPORATION

### Let's say Hello...



...to Mr. Carlos Lima our new General Manager. Mr. Lima is "prepared to further the established success here at Sharyland Water Supply Corporation."

### As we say good-bye...

...after 46 years of dedicated service, Mrs. Sherilyn Dahlberg retires at the end of 2022. She led with passion and took the corporation from 1,600 members to over 20 thousand members and growing...



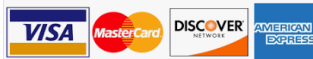
### Celebrating 2 years in our new location

As of October 5<sup>th</sup> 2020 our main office moved to its new home, just down the street from our previous building. Please stop in and say hi if you have a chance. We would love to see you.

### Attention Customers

Effective December 1, 2022

Credit & debit card payments will be processed by a third party. Payments now have a convenience fee of \$1.00 for payments \$35.00 and under or 2.95% for payments \$35.01 and over.



Payment Options:

Pay by Phone: (877) 583-8734

Website: [www.sharylandwater.com](http://www.sharylandwater.com)

Mail: P.O. Box 1868 Mission, Tx 78573

Night Drop, Drive Thru & In Office:

321 S. Shary Blvd Alton, Tx 78573

**Auto Pay is available!**

### Annual Membership Meeting & Election of Directors

Our meeting will be held Monday March 27, 2023, and information about this meeting will be mailed in late January. Effective January 11, 2023, any member of the Corporation interested in running as a candidate for an open position on the Board of Directors may contact the Corporation's Office Manager during business hours for an application. Candidate applications must be fully completed and received in the main office no later than 12:00 Noon, February 10, 2023. Submissions received after that time and date will not be accepted.

### Stage 1 Voluntary Water Conservation

During **STAGE 1** we ask that you **VOLUNTARILY** conserve water use for non-essential purposes. Some conservation tips that can be practiced are:

- Reducing the irrigation of lawns and landscaped areas
- Watering between midnight to 10 am and 8 pm to midnight
- Checking for toilet, sink, and other types of leaks
- Monitor your water use through the customer portal

**\*If Reservoir levels continue to drop STAGE 2 Mandatory Water Restrictions will go into effect\***

### HAVE YOU SOLD YOUR PROPERTY?

Please go to our website at [www.sharylandwater.com](http://www.sharylandwater.com) for more details on transferring water services to the new owner. Contact us by email: [customersupport@sharylandwater.com](mailto:customersupport@sharylandwater.com) or call our office: (956) 585-6081.

As a member, you remain responsible for all charges on the account until you transfer service to the current owner.

### Stay up to date with all SWSC alerts and notifications...

If your contact information has changed let us know. Come into our office or send new updated information along with picture ID to [customersupport@sharylandwater.com](mailto:customersupport@sharylandwater.com)